

Existing and planned measures on promotion of racial equality

Hong Kong Police Force

The Hong Kong Police Force (HKPF) is committed to promoting racial equality, fairness and respect. In delivering quality services, we will assess the impact of our policies to ensure impartiality in dealings with all members of the public, irrespective of their ethnic background.

A. Dealing with the Members of the Public

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| Service
Concerned | <ul style="list-style-type: none">• To ensure racial equality in all our dealings with the public. |
| Existing
Measures | <ul style="list-style-type: none">• HKPF has implemented the Police Community Liaison Assistant (PCLA) Scheme in 13 Police Districts. These PCLAs are proficient in foreign languages such as Urdu, Thai or Hindi. The PCLAs assist the Police Districts to enhance engagement with the communities of people of diverse race on matters of mutual interest.• A Language Identifier poster, which contains 25 languages including Sinhala, Tagalog, Tamil, Urdu, Bengali etc, is provided at all police report rooms in order to help identify the language spoken by people of diverse race in contact with the Police.• The forms and notices for persons in custody (including 'Custody Search Form', 'Notice to Persons in Police Custody or Involved in Police Enquiries', 'Arrest and Detention Guidance' and 'Treatment and Conditions in Police Detention Facilities') provided by the Police, have been translated into 25 languages in written forms to ensure that people of diverse race in custody can understand the respective police policies which might affect them.• Special measures are in place to cater for the religious needs of people of diverse race under police custody, such as the provision of religious texts, directional sign for praying and special types of dietary needs. |

Assessment of Future Work	<ul style="list-style-type: none"> • HKPF will review the services from time to time and make improvements where necessary.
Additional Measures Taken/ to Be Taken	<ul style="list-style-type: none"> • Since November 2016, HKPF has joined forces with an organisation funded by the Home Affairs Department and implemented a project called “TRANSLINK”. Under the project, instant telephone interpretation services in eight common non-ethnic Chinese languages, namely Urdu, Nepali, Punjabi, Hindi, Bahasa Indonesia, Thai, Tagalog and Vietnamese, are provided in police report rooms. The service scope has been expanded since April 2025, “TRANSLINK 2.0” has been implemented Force-wide allowing all uniformed officers to use the service on beat during patrol or handling incident involving Non-Ethnic Chinese (NEC) with the Force Smart device. • HKPF will continue to keep in view the needs of people of diverse race and put in place necessary measures to ensure all services are provided to all members of the public equally, regardless of racial background.

B. Employment Opportunity

Service Concerned	<ul style="list-style-type: none"> • To provide equal employment opportunity to all applicants for jobs of HKPF.
Existing Measures	<ul style="list-style-type: none"> • The job vacancies of HKPF are open to all applicants meeting the basic entry requirements. • For police recruitment, HKPF has modified the Practical Incident Handling Test for recruiting Police Constable (PC), such that candidates will be required to write both English and Chinese in situations that simulate police operations. Additional scores would be awarded to candidates with foreign language skills, whose written and oral proficiency will be tested with the help of an interpreter during the selection process.

- Recruitment Division has also introduced ‘Non-Ethnic Chinese (NEC) Referral System’. Applicants of diverse race who failed in the Police recruitment selection process would be referred to community engagement projects of Police districts as appropriate upon their consent. The referral aims to enhance their Chinese language proficiency and preparation for interview so that they are better equipped in future recruitment assessments.
- HKPF has introduced the Recruit Police Constable Written Examination (RPC WE) in the selection process. An applicant passing the RPC WE will be deemed to have met the language proficiency requirements for constabulary duties and the result is permanently valid for RPC applicants. The RPC WE will provide applicants with an alternative way to meet the language proficiency requirements.

Assessment of
Future Work
Additional
Measures Taken/
to Be Taken

- HKPF will continue to implement the existing measures.
- HKPF will work in partnership with educational institutions, non-government organisations (NGOs) and schools, including those with students of diverse race, to encourage students to join the HKPF.

C. Training of Staff

Service
Concerned

- To enhance officers’ awareness of racial sensitivity and understanding of racial equality.

Existing
Measures

- All officers are trained on the content of the Race Discrimination Ordinance and related guidelines on racial equality during foundation and in-service training at Police College.
- From time to time, workshops, seminars and experience-sharing sessions are provided for officers to enhance their understanding and awareness on the languages and cultures of people of diverse race.

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| Assessment of
Future Work | • HKPF will liaise with other government departments and NGOs to arrange suitable training on racial equality issues for officers. |
| Additional
Measures Taken/
to Be Taken | • The existing training programme will continue to be held.

• Feedback and comments from officers, other government departments and NGOs will be collected for enriching the content of the training programmes. |

For enquiries concerning the existing and planned measures on the promotion of racial equality, please contact the Police Report Room Staff in police report rooms, where round-the-clock service will be provided. The information of report rooms can be found by the link below:

http://www.police.gov.hk/ppp_en/contact_us.html

Enquiries on the above measures can also be directed to Police Hotline at 2527 7177.

Hong Kong Police Force
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